

SCIROCCO tool Integrated Care Exchange

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The Development of the SCIROCCO tool



2 EU Projects:

SCIROCCO: Scaling Integrated Care in Context
SCIROCCO Exchange: Support health and social care authorities in the adoption and scaling-up of integrated care.



Context: A growing number of sites around Europe are focused on integrated care, either bringing health and care together or ensuring that different levels of healthcare are better connected.

The maturity model

- The **SCIROCCO Maturity Model for Integrated Care** is a conceptual model which assesses how healthcare systems can deliver better integrated care services to their citizens. It was developed by the European Innovation Partnership on Active and Healthy Ageing, **B3 Action Group on integrated care**.
- The SCIROCCO project aimed to **develop the Maturity Model into a validated and tested Self-assessment Tool** which facilitates the successful **scaling-up** and transfer of **good practices** in integrated care across European regions.



12 domains for integrated care

READINESS TO CHANGE

If the existing systems of care need to be re-designed to provide a more integrated set of services, this will require change across many levels, the creation of new roles, processes and working practices, and new systems to support information sharing and collaboration across care teams. This will be disruptive and may be viewed negatively by workers, press and public, so a clear case needs to be made for those changes, including a justification, a strategic plan, and a vision of better care.

0. No acknowledgement of compelling need to change.

1. Compelling need is recognised, but no clear vision or strategic plan.

2. Dialogue and consensus-building underway; plan being developed.

3. Vision or plan embedded in policy; leaders and champions emerging.

4. Leadership, vision and plan clear to the general public; pressure for change.

5. Political consensus; public support; visible stakeholder engagement.

Maturity Assessment Process

Identification of local stakeholders



Individual assessments



Data collection/ analysis



Stakeholder workshop



Summary of the results and feedback on the process

- An online maturity assessment questionnaire:
 - organized along 12 domains of SCIROCCO Maturity Model for integrated care and the assessment scale
 - spider diagram illustrating the assessment outcomes
 - and opportunity to share and compare spider diagrams of different users as a basis for consensus building.



The SCIROCCO tool helps regions to:

- Understand the **strengths and weaknesses** of their regional context for integrated care and inform national, regional and local policy-makers about potential areas of improvement;
- **Adopt and transfer** integrated care good practices by identifying their **maturity requirements and requirements for the potential transferability and scaling-up**;
- **Facilitate multi-stakeholder** dialogues on progress towards the implementation and delivery of integrated care;
- **Facilitate twinning and coaching activities** that help regions and organizations to better understand the local conditions that enable the successful deployment of integrated care.